



Join US and Succeed.

PERSONAL			
First Name	M.I.	Last Name	
Street Address			
Home Phone		Social Security Number	
Driver's License No.		State	Expiration Date
Previous Address		City	State Zip
Have you ever been employed by us before? Y N			
If Yes, give date and location. _____			
If under age 18, please state your age. _____			
<i>If under 18, attach copy of work permit.</i>			

EMPLOYMENT				
Dates	Employer's Name/Phone	Supervisor's Name	Position Held	Salary (Start/End)

EDUCATION	
High School Attended _____	Grade of Completion _____
College or Trade School Attended _____ Degree or Diploma? Y N	

Signature _____

Date _____

QUESTIONNAIRE

Please make sure to read and answer all questions and application information. Incomplete applications will be discarded.

1. What special skills do you possess for the job?

2. What training have you received in the past that is relevant to the job?

3. What was the duration of your last job and what are reasons for leaving?

4. Why should you be hired?

5. What are your best and worst traits when it comes to work?

6. Where do you see yourself if you were to work at our company for five years?

7. What are your hobbies or special interests?

8. Do you consider yourself a team player? If so, please describe your qualities that support teamwork.

Server Customer Service Guidelines

1. Engaging others. Here, the notion of approaching or moving toward others, either physically or emotionally, is key. Many of the engaging behaviors relate to displaying positive emotions, being affiliative, and initiating and maintaining some form of interpersonal relationship within the context of the job. Typical behaviors are greeting customers enthusiastically and promptly, giving customers full attention, and making good eye contact with customers.
2. Controlling negative behaviors. These behaviors relate almost entirely to overt displays of negative affect, including making sarcastic remarks to customers, arguing with customers, or bad-mouthing the company to customers. Also in this group are behaviors like neglecting to say thank-you, allowing distractions from serving, and not dealing effectively with difficult customers.
3. Personalizing job responsibilities. The behaviors in this job factor concern job commitment, work motivation, follow-through on assigned tasks, and dependability/conscientiousness. There is a fairly clear theme of responsiveness during times of peak work activity, for example, avoidance behaviors such as socializing with co-workers, ignoring customers, and inventing unfounded answers to customers' questions.
4. Successful employees need to do both: avoid negative behavior, *and* show positive social behavior.